

# Get started at home

The GesondheetsApp lets you book appointments, pay for your treatments and share documents – all from your phone. Follow the instructions below and say goodbye to medical admin and paperwork.

## 1 Activate your eSanté account:

If you've already done this, go straight to step 2



**a** Contact Agence eSanté<sup>1</sup> to request your activation code

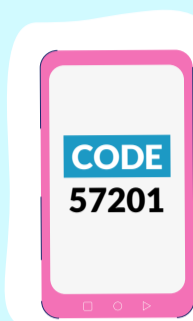
### eHealth account activation

**b** Visit [www.esante.lu](http://www.esante.lu) and click on 'Patient' - 'Activate eHealth account'

**c** Enter your social security number and activation code, then create a password



**d** Validate your account with the security code sent via SMS or email



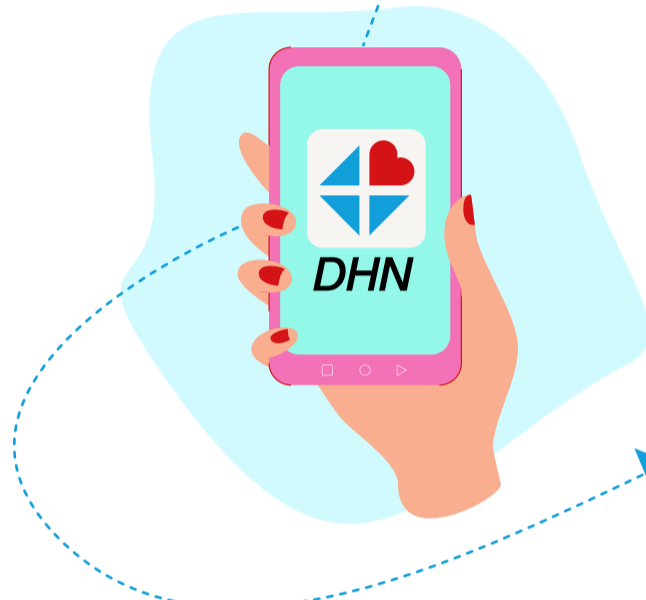
<sup>1</sup> (+352) 27 12 50 18 33 or [helpdesk@esante.lu](mailto:helpdesk@esante.lu)



If you have children, log out from your own account now and repeat steps b) to d) to activate their accounts

## 2

Download the free GesondheetsApp from the Apple or Google Play Store



## 3 Register for the service:

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**a** Enter your social security number



**b** Enter the password you used to activate your eSanté account



**c** Enter the security code sent via SMS or email



## 4

Link family members to your account. Visit [dhn.lu/en/how-it-works/](http://dhn.lu/en/how-it-works/) to learn more

## 5

Start using the app:

- ▶ Speedy reimbursement
- ▶ Book appointments
- ▶ Share documents

